

ROCK COUNTY ADRC STEERING COMMITTEE MEETING
Tuesday, August 4, 2010 3:00 P.M.

Call to Order: Chair Terry Thomas called the first meeting of the ADRC Steering Committee to order at 3:00 p.m. on Wednesday, August 4, 2010 at the Rock County Job Center, and welcomed everyone.

Committee Members Present: Lisa Ames, Gary Bersell, Carolyn Brandeen, Jenny Dopkins, Cheryl Drozdowicz, Kelly Medenwaldt, Margaret McMillan, Sherry Quirk, Gregg Schneider, John Solis, Terry Thomas, Dale Thompson, Rob Wilkinson, Janet Zoellner

Committee Members Absent: Julie Seeman

Staff Members Present: Jennifer Thompson, Tom Hermans, Steve Hare, Jennifer Anselmi, John Hanewall, Joyce Lubben, Phil Boutwell, Charmian Klyve.

Approval of Agenda: Jennifer Thompson moved approval of the agenda as presented, seconded by Rob Wilkinson. APPROVED

Jennifer stated that future agenda's will not be mailed out to committee members, but could be obtained from the Rock County website, under Committees. Each committee member should print out their own agenda, plus any attachments, and bring to the meeting. Contact Jennifer if you have any problems.

Citizen Participation: None

Introductions: Chair Terry Thomas led off the introductions, followed by all those present at the table. Jennifer Thompson passed around the address list of committee members for verification and requested that email addresses be added. Rob Wilkinson requested that phone numbers also be listed. A finalized copy will be given to all members.

New Business:

A. Aging and Disability Resource Center (ADRC) Video: A short video received from the state was watched. It gave a snapshot view of what an ADRC would look like. :

B. ADRC Mission: Jennifer Thompson requested members to look at their packet of information attached to the agenda and follow along as she explains the highlights of each section. Jennifer started by reading the mission statement for an Aging and Disability Resource Center. **"To empower and support seniors, people with disabilities and their families by providing useful information and finding the help people seek."** The ADRC is extremely customer focused. The job of the staff is to ask the right questions, make people feel comfortable, hone in on specifics of a person's individual needs, offer suggestions and help them pick the one that best fits their needs. The County will focus on all aspects of the ADRC operation development, but **the Committee's focus will be as advocates for the citizens in the community.**

C. Information About ADRC and Family Care: Jennifer explained what an ADRC is. Often referred to as a "one stop shop" A place where people with disabilities can come to if they just don't know where to turn next. A trained Information and Assistance (I & A) specialist will be able to assist in determining a person's needs. Primary populations will be the frail elder, physical disabilities, and developmental disabilities. Services can be provided over the phone, by appointment, walk-in, or home visit. Margaret McMillan asked the question about when did Family Care start. Jennifer Thompson explained the history of Family Care in Wisconsin, and the recent push for Rock County to develop a plan for an ADRC. The ADRC must be open and operating 2 months prior to Family Care. Jennifer continued on with explaining the other features of an ADRC.

Information and Assistance: Is the key component to a resource center. I&A Specialists find out what your needs are and explain the services available, as well as, providing ongoing support.

Long Term Care Functional Screen: Functional eligibility, which is done via the functional screen, is one component to Family Care eligibility. The other is the person's financial eligibility for Medicaid, which gets determined by the Economic Support department. However, staff in the resource center will be assisting people in accumulating the information needed for Medicaid. Dale Thompson asked if the committee could have a copy of the LTC Functional Screen to see what questions are being asked in determining eligibility. Jennifer Thompson will get this information.

Long Term Care Options Counseling: To education and assist. Specific staff will explain to clients all of the options, services, and resources available to help them meet their needs.

Enrollment Counseling: Once a person selects the service that best fits their needs, the I&A Specialist will then assist them in enrolling for that benefit, such as with the MCO (Managed Care Organization).

Pre-Admission Consultation: Talking to client about options available to them prior to their moving to a long term care facility (i.e. CBRF). Long Term Support is already doing this

Benefit Counseling: Disability Benefit Specialist (ages 18-59) and Elderly Benefit Specialist (ages 60+). Right now the state only funds the Elderly Benefit Specialist - one at Counseling on Aging, one at Senior Services of Rock County. After the ADRC is up and running for 6 months, a Disability Benefits Specialist will be added. Rob Wilkinson highly praised the two Elderly Benefit Specialist working now.

Prevention Early Intervention: Focuses on reducing risks of disabilities for people. Right now the Counseling on Aging offers these programs. falls prevention, nutrition, and caregiver support.

What is Family Care: 55 out of 72 counties have changed from Waivers to Family Care. Jennifer Thompson explained how it started with a pilot program of 5 counties, about 11 years ago. The whole state of Wisconsin is expected to be Family Care by June 2013. There are two parts to Family Care: one is the **Aging and Disability Resource Center (ADRC)** and the other is the **Managed Care Organization (MCO)**. Jennifer explained how the currently funded waiver programs run by the county would be changed over to the MCO when Family Care comes to Rock County around June/July 2011.

D. ADRC Steering Committee Role: Jennifer explained that the role of the committee is that of being the community voice. Rock County - the Aging Dept, the DD Board, and Human Services are going to be presenting information on the planning for an ADRC to the committee for their opinions and concerns. Their input is a valuable part of this planning process.

E. Progress To Date – Rock County ADRC: Jennifer started off by explaining the basic information of how we got to where we are with Family Care in Rock County. Starting with grant money planning in partnership with Dane County 2005-2006 (later separating due to differences). With the poor economic situation in Rock County, planning was put on hold. Now the state has slotted Rock County to go Family Care in July 2011, which has generated the planning process once again. **What has been done so far.** Determined that the Job Center would be the best place for an ADRC because it's centrally located between Janesville and Beloit, the Economic Support department and Long Term Support workers are here, plus there is space to modify and create a resource center without having to redo a whole new building. Have also talked and toured the resource centers of Kenosha and Racine, gathering good information about their processes, staffing levels, calls coming in, workloads, and how they operate. Jennifer has had good conversations with other directors about their operations to get a better picture of where we need to go. Thus, the ADRC Steering Committee was developed

Committee Member Comments: Dale Thompson expressed concerns about services being cut for developmental disabilities clients in working with Managed Care Organizations (MCO's). Cheryl Drozdowicz asked if we could design our ADRC to help people deal with their concerns regarding the MCO. Jennifer stated that we have to do quality within our ADRC. One of which is doing satisfaction surveys in talking to the clients that come through. A component of that would be asking how was the referral process with the MCO. Did you have follow up with them within the appropriate time frames?

The Committee has a lot of input into the ADRC, but very little into the MCO, as the main control of an MCO is with the state.

Discussed Dale Thompson's concerns about staffing at the ADRC. What degree's, criteria, will the state require? If present staff are not qualified, what happens to them? Most felt that staff working now are more than qualified for the positions that they are in, and consideration must be given to maintaining their jobs. The group expressed a feeling of being more comfortable that the county will be in charge of the ADRC rather than having a private company come in.

Rob Wilkinson commented that the Older Adults Committee meets the 4th Thursday of every month here at the Job Center. On August 26, 2010, 8:30 a.m., Room D/E, the Wisconsin Women's Network is presenting a program called Wisconsin Elder Economic Security Initiative. This is a program that actually finds out what the real cost of living is throughout each county in the state of Wisconsin. He encouraged those who can to attend.

Future Meeting Dates and Times: Meetings will be held once a month, on the first Wednesday of each month, 3:00 pm – 5:00 p.m. Next scheduled meetings are:

September 1, 2010
October 6, 2010
November 3, 2010
December 1, 2010
January 5, 2011

Dale Thompson requested future meeting information be available as far ahead of time as possible, in order to have time to read over before each meeting. Jennifer will check into when it's required for posting on the county website.

Adjournment: Gregg Schneider moved to adjourn at 5:15 p.m , seconded by Margaret McMillan

Respectfully submitted,

Pam Sachs
Administrative Assistant
Long Term Support

NOT OFFICIAL UNTIL APPROVED BY THE COMMITTEE