

**RESOLUTION
ROCK COUNTY BOARD OF SUPERVISORS**

Diana Arneson, Asst. to IT Dir.
INITIATED BY



Diana Arneson, Asst. to IT Dir.
DRAFTED BY

Finance Committee
SUBMITTED BY

February 27, 2018
DATE DRAFTED

**Authorizing Purchase of 2018 Avatar Netsmart licenses for the Rock County
Human Services Department**

- 1 **WHEREAS**, the Rock County Information Technology Department is authorized to purchase
- 2 computer software on behalf of the County; and,
- 3
- 4 **WHEREAS**, the Information Technology and Human Services departments procured a new Electronic
- 5 Health Record system, Avatar by Netsmart Technologies Inc., in June of 2012; and,
- 6
- 7 **WHEREAS**, the number of Human Services staff that needs to use the Avatar system on a daily basis
- 8 to do their jobs has increased since the initial software installation; and,
- 9
- 10 **WHEREAS**, the 2018 Budget did designate funds for the purchase of this computer software.
- 11
- 12 **NOW, THEREFORE, BE IT RESOLVED** that the Rock County Board of Supervisors duly assembled
- 13 this 22nd day of March, 2018 that a Purchase Order for 10 Avatar RADplus and 10
- 14 Cache Elite Multi-Server concurrent use licenses, a 1 year subscription for the Diagnosis Content on
- 15 Demand module, and 10 concurrent use maintenance support agreements for Avatar RADplus and
- 16 Cache Elite be issued to NetSmart Technologies in Philadelphia, PA in the amount of \$39,888.40.

Respectfully submitted,

FINANCE COMMITTEE

Mary Mawhinney
Mary Mawhinney, Chair

Sandra Kraft
Sandra Kraft, Vice Chair

Mary Beaver
Mary Beaver

Absent
Brent Fox

J. Russell Podzilni
J. Russell Podzilni

FISCAL NOTE:

Funds were included in the 2018 budget for these licenses.

Sherry Oja

Sherry Oja
Finance Director

LEGAL NOTE:

The County Board is authorized to take this action pursuant to secs. 59.01 and 59.51, Wis. Stats. In addition, sec. 59.52(29), Wis. Stats. requires the project to be let to the lowest responsible bidder. NetSmart Technologies is the sole source provider of the referenced products.

ADMINISTRATIVE NOTE:

Recommended.

Josh Smith
Josh Smith
County Administrator

Richard Greenlee
Richard Greenlee
Corporation Counsel

18-3B-478

Netsmart Avatar Licenses Purchase Summary

The Rock County Human Services Department (HSD) procured a new Electronic Health Record (EHR) solution, Avatar, provided by Netsmart Technologies in June 2012. This solution was selected after an extensive internal review and RFP process to replace the department's obsolete legacy system, MedSys.

Due to the additions of the Childrens Long Term Support and Comprehensive Community Services programs in the Human Services department, there has been an increase in the number of licenses required by staff that use the Avatar software. Human Services staff are regularly reaching the license number limit of this system, which results in denials of service for additional logons until license resources are freed from the active pool.

The purchase of an additional 10 Avatar concurrent use license would meet the needs of current staff and allow all HSD staff members who need to use the system to do their jobs. The quote for the licenses and license support is attached to this summary.