

**RESOLUTION
ROCK COUNTY BOARD OF SUPERVISORS**

Diana Arneson, Security Officer
INITIATED BY



Diana Arneson, Security Officer
DRAFTED BY

Finance Committee
SUBMITTED BY

March 26, 2021
DATE DRAFTED

**Authorizing Purchase of 2021 Avatar Netsmart Licenses for the
Rock County Human Services Department**

1 **WHEREAS**, the Rock County Information Technology Department is authorized to purchase
2 computer software on behalf of the County; and,
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4 **WHEREAS**, the Information Technology and Human Services departments procured the Electronic
5 Health Record system, Avatar by Netsmart Technologies Inc., in June of 2012; and,
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7 **WHEREAS**, the number of Human Services staff that needs to use the Avatar system on a daily basis
8 to do their jobs has increased since Avatar Netsmart licenses were last purchased in 2018.
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10 **NOW, THEREFORE, BE IT RESOLVED** that the Rock County Board of Supervisors duly assembled
11 this 8th day of April, 2021 that a Purchase Order for 10 Avatar RADplus, 10 Identity
12 Manager, and 10 Cache Elite Multi-Server concurrent use licenses, a 1 year subscription for the
13 Diagnosis Content on Demand module, and 10 concurrent use maintenance support agreements for the
14 extra 10 Avatar RADplus, Identity Manager, and Cache Elite licenses be issued to NetSmart
15 Technologies in Philadelphia, PA for an amount not to exceed \$41,090.06.
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17

18 Respectfully submitted,
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20 FINANCE COMMITTEE
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22 /s/Mary Mawhinney
23 Mary Mawhinney, Chair
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25 /s/Wes Davis
26 Wes Davis, Vice Chair
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28 /s/Stephanie Aegerter
29 Stephanie Aegerter
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31 /s/Brent Fox
32 Brent Fox
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34 /s/Richard Bostwick
35 Richard Bostwick

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LEGAL NOTE:

The County board is authorized to take this action pursuant to secs. 59.01 and 59.51, Wis. Stats. In addition, sec. 59.52(29), Wis. Stats., requires the project to be let to the lowest responsible bidder. NetSmart Technologies is the sole source provider of the Avatar Netsmart Licenses.

/s/Bridget Laurent

Bridget Laurent
Deputy Corporation Counsel

FISCAL NOTE:

The cost of these licenses will be cross-charged to the Human Services Department. Sufficient funds are available in the Human Services budget for the cost of these licenses. The purchase is being funded with tax levy.

/s/Sherry Oja

Sherry Oja
Finance Director

ADMINISTRATIVE NOTE:

Recommended.

/s/Josh Smith

Josh Smith
County Administrator

Netsmart Avatar Licenses Purchase Summary

The Rock County Human Services Department (HSD) procured a new Electronic Health Record (EHR) solution, Avatar, provided by Netsmart Technologies in June 2012. This solution has met the needs of HSD for several years, but with the growth of the department and the added resources required for remote work, HSD needs to add 10 licenses for each module used Avatar Netsmart. Human Services staff are regularly reaching the license number limit of this system, which results in denials of service for additional logons until license resources are freed from the active pool.

The purchase of an additional 10 Avatar concurrent use licenses would meet the needs of current staff and allow all HSD staff members who need to use the system to do their jobs. The quote for the licenses and license support is attached to this summary.