

**RESOLUTION
ROCK COUNTY BOARD OF SUPERVISORS**

Kathren Sukus
INITIATED BY



Kathren Sukus, Director
DRAFTED BY

Public Safety and Justice
SUBMITTED BY

March 30, 2020
DATE DRAFTED

AUTHORIZATION FOR 911 TELEPHONE SYSTEM SERVER REPLACEMENT

- 1 **WHEREAS**, the Communications Center is the single PSAP (Public Safety Answering Point) for all 9-1-
- 2 1 calls in Rock County; and,
- 3
- 4 **WHEREAS**, it is critical that the servers for the 9-1-1 telephone system remain in working condition for
- 5 the safety of citizens and visitors in Rock County; and,
- 6
- 7 **WHEREAS**, the VIPER telephone system servers & other backroom equipment is over 6 years old and
- 8 due for replacement; and,
- 9
- 10 **WHEREAS**, Intrado Life & Safety Solutions Corporation (formerly West) is the sole source vendor for
- 11 this equipment; and,
- 12
- 13 **WHEREAS**, total cost for equipment, delivery, professional services, and training for this project is
- 14 \$143,614.43; and,
- 15
- 16 **WHEREAS**, this project was budgeted and funding is available.
- 17
- 18 **NOW, THEREFORE, BE IT RESOLVED** by the Rock County Board of Supervisors duly assembled
- 19 this 9th day of April, 2020 that a contract be awarded to Intrado Life & Safety
- 20 Solutions Corporation, 1601 Dry Creek Drive, Longmont, Colorado, in the amount of \$143,614.43 to
- 21 complete this project.

20-4A-442

Respectfully submitted,

PUBLIC SAFETY AND JUSTICE COMMITTEE

Mary Beaver, Chair

Phillip Owens, Vice Chair

Ronald Bomkamp

Terry Fell

Brian Knudson

AUTHORIZATION FOR 911 TELEPHONE SYSTEM SERVER REPLACEMENT

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FISCAL NOTE:

Funds for this project were included in the 2020 budget. This project is being funded by sales tax revenue.

/s/ Sherry Oja

Sherry Oja
Finance Director

LEGAL NOTE:

Richard Greenlee
Corporation Counsel

ADMINISTRATIVE NOTE:

Recommended.

/s/ Josh Smith

Josh Smith
County Administrator

EXECUTIVE SUMMARY

The Communications Center's 9-1-1 telephone system (Intrado VIPER A9C) was installed in October of 2013 and the backroom equipment (servers and information systems) is due for replacement. Typically the equipment lifespan is 5-7 years. Front room equipment was replaced in 2019. The quote includes the replacement of the standalone Viper hardware/software upgrade and moving to a new management information system for telephone activity reporting.

Rock County IT has been the maintenance provider for the 911 telephone system for the past six years so the quote also includes additional training to maintain the servers.

Equipment subtotal: \$125,459.43

Power Metrics setup (reporting system): \$4,055

Software: \$14,100

Total: 143,614.43

This project was planned and approved in the Communications Center's 2020 budget.



March 30, 2020

Rock County 911
Ms. Kathy Sukus
3636 North County Trunk Hwy F
Janesville, WI 53545

Re: Sole Source -Quote 26206

Intrado is pleased to confirm that it is the original manufacturer and provider of the following products and services. These products and services are not available from any other manufacturer:

- Intrado VIPER® Systems
- Intrado Power 911® and applications
- Intrado Power Metrics reporting analytics products and services
- Intrado hardware appliances

Sincerely,

DocuSigned by:

Beth A. Meek

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Beth Meek

VP/GM

1601 Dry Creek Drive, Ste 250
Longmont, Co 80503

800-232-0900
www.intrado.com

Rock County 911, WI

Hardware Upgrade

Section	v11	Notes
VIPER	\$46,698.75	
Power 911	\$0.00	
Power Metrics Set Up Fees	\$7,000.00	
TXT2911 Setup Fees	\$9,500.00	
Power 911 Hardware	\$8,595.00	
Object Server Hardware	\$2,330.50	
Common Hardware	\$5,200.00	
Network Equipment	\$1,450.00	
Staging	\$1,750.00	
Project Survey	\$3,350.00	
Installation	\$11,850.00	
On-Site Maintenance Training	\$12,650.00	
CCS Training	\$3,350.00	
Project Management Services	\$10,235.18	
Freight Charges	\$1,500.00	
Equipment Sub Total	\$125,459.43	

Section	v11	Notes
Equipment Sub Total	\$125,459.43	
Maintenance Services		
Power Metrics Recurring Services	\$4,055.00	
Software Subscription	\$14,100.00	
Software Protection and Remote Technical Support	Warranty	
Hardware Protection	Warranty	
TXT2911	\$0.00	Renewal State 06/01/2021
Sub Total	\$18,155.00	

Year 1 Costs \$143,614.43