

**RESOLUTION  
ROCK COUNTY BOARD OF SUPERVISORS**

Charmian Klyve  
INITIATED BY

Carla Haigh  
DRAFTED BY

Human Service Board  
SUBMITTED BY



April 2, 2014  
DATE DRAFTED

**TO RECOGNIZE ECONOMIC SUPPORT STAFF**

1 **WHEREAS**, Economic Support staff administer difficult, complex, and ever-changing public  
2 assistance programs to the citizens of Rock County; and,  
3

4 **WHEREAS**, our system of delivery has changed to a consortium model as of January 1, 2012  
5 and the staff have adapted to that ever-changing model; and,  
6

7 **WHEREAS**, these staff successfully manage extremely high caseloads, determine eligibility  
8 and consistently deliver timely and accurate benefits and payments based on various  
9 entitlement and non-entitlement programs. Customer contacts are made in a courteous,  
10 professional manner and staff continue to maintain a high quality of customer service even  
11 during times of increasing caseloads. ES Staff took on the huge challenge of learning and  
12 implementing the changes to our medical programs as a result of the Affordable Care Act and  
13 continue to adjust as new initiatives are put in place. ES staff meet with individuals and  
14 families in crisis every day. In addition to providing services that this agency offers, staff  
15 work collaboratively with other community organizations to provide these individuals and  
16 families with resources they need to resolve emergency needs as well; and,  
17

18 **WHEREAS**, these staff work with individuals and families to help provide essential human  
19 services, especially for those who are least able to help themselves. Through the  
20 conscientious efforts of these staff, more children and adults in our community have medical  
21 coverage and a healthier future; and,  
22

23 **WHEREAS**, Economic Support staff play a major role in promoting self-sufficiency, and  
24 work toward relieving the effects of poverty and improving the quality of life for residents of  
25 Rock County; and,  
26

27 **WHEREAS**, the Rock County Board of Supervisors, representing the citizens of Rock  
28 County, wishes to recognize Economic Support staff for their overall performance and  
29 dedicated service to the citizens of Rock County.  
30

31 **NOW, THEREFORE, BE IT RESOLVED** that the Rock County Board of Supervisors,  
32 duly assembled this 10 day of April 2014, does hereby recognize the Economic  
33 Support staff for their dedication and excellence in the work they do; and,  
34

35 **BE IT FURTHER RESOLVED** that the County Clerk be authorized and directed to furnish  
36 a copy of this resolution to all Economic Support staff.

14-4A-589

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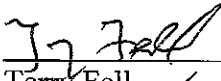
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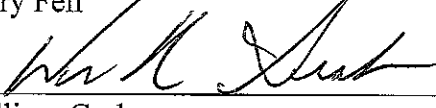
Respectfully Submitted,

**HUMAN SERVICES BOARD**

  
\_\_\_\_\_  
Brian Knudson, Chair

  
\_\_\_\_\_  
Sally Jean Weaver-Landers, Vice Chair

  
\_\_\_\_\_  
Terry Fell

  
\_\_\_\_\_  
William Grahn

Absent  
\_\_\_\_\_  
Ashley Kleven

  
\_\_\_\_\_  
Phillip Owens

  
\_\_\_\_\_  
Terry Thomas

Absent  
\_\_\_\_\_

Shirley Williams

Absent  
\_\_\_\_\_

Marvin Wopat