

ROCK COUNTY LONG TERM SUPPORT COMMITTEE

May 5, 2015

Call to Order and Introductions: Chairperson Fell called the meeting of the Rock County Long Term Support Committee to order at 1:00 p.m. Tuesday, May 5, 2015 at the Rock County Job Center. With a welcome to new people since the January meeting, he asked those present to introduce themselves.

Committee Members Present: Terry Fell, Terry Thomas, Julie Butz, Donna Cavey, Stephanie Guetschow, John Hanewall, Pat Hubbard, Mary Jane Patch, Jennifer Thompson and Anne Weirich

Committee Members Absent: Nancy Arnold and Ann Henning

Staff Members Present: Melissa Kooiman, Michelle Muth, Tammy Stevenson, Katie Patterson, Beth Kienert, Rebecca Briggs Sedlachek, Shannon Dewey, and Gay McRoberts.

Others Present: Ellen Wiegand, Executive Director of Beloit Meals on Wheels, Jill Housker, CSP SW, Kim Burkhalter, and Lucille Braden

Approval of Agenda: Ms. Patch moved to approve the agenda, seconded by Ms. Cavey. APPROVED

Approval of Minutes: Mr. Hanewall moved to approve minutes, seconded by Ms. Hubbard. APPROVED.

Citizen Participation

Ms. Wiegand reports receiving a referral from LTS for services, which they are able to provide with no problem. Ms. Thompson introduced staff new since the last meeting. Staff added to LTS are Ms. Briggs Sedlachek and Ms. Kienert, who do case management for the Waiver program, and Ms. Stevenson, who case manages Waiver clients and assists with Adult Protective Service investigations. New to the LTS Committee are Ms. Guetschow, executive director for Beloit Home Companion Registry following the retirement of Ms. Sanders, and Ms. Arnold, (absent today) replacing Mr. Santucci as representative for Council on Aging.

Financial/Statistical Information:

Human Services

• LTS Budget Updates:

Ms. Thompson reviewed figures and explained that people are slowly coming off the waiting list as the newer case workers are deemed ready for additional cases. Focusing on 75 who are on the wait list, 29 (almost half) are waiting for CBRF funding, as money for room and board expenses is lacking. Of these 29, 14 are being served in-home, but have greater need for room and board assistance. There are 47 who are waiting that are in the application process, and 5 with applications at Madison awaiting approval. The inclusion of two sets of figures allows the committee to see both the end of 2014 figures and through March of 2015. For 2014, the final reconciliation paperwork coming in from the State should give us about \$45,000 in the COP Waiver program to carry over for additional services in a risk reserve. This is due to being under budget for COPW and CIP II, mostly because with social workers taking on cases from others following retirement and other departures, we held off on removals from the waiting list to avoid overwhelming them. We were over budget for BCA funds when notified late that two clients receiving services with expectation of Medicaid coverage were denied Medicaid, and use of those funds prevented a lapse in services. Division managers and supervisors in LTS and Economic Support are working to improve inter-department communications and prevent circumstances like those. For the first quarter of 2015, continued under funding for COP and CIP II should change as more clients are removed from the waiting list. Staffing is at just one unfilled position that remains on hold until more is learned about the proposed State budget, rather than risk someone getting bumped soon after hired.

• CLTS Waiver Program Updates:

- Ms. Butz updated the committee on changes since the last report in the packet. There are now 133 open participants, 23 children in the process of removal from the waiting list, with only 93 remaining on it. The survey, developed to better show where there may be emergency services or unmet needs, assesses items that could be purchased to alleviate a crisis or safety need while on a waiting list, using family support funding, with a goal of conducting this survey twice a year.

Ms. Dewey shared a success story of a 12-year-old, in declining health, referred to them out of concerns for his and his family's safety. They learned parents have been carrying him to and from their second floor apartment. By chance, a place was located with a wheelchair ramp, and CLTS was able to use COP dollars to assist the family with a security deposit, help set up home health, and offers of other assistance. Success for this service is shown in the parents' relief in enabling them to better care for the son.

Ms. Thompson added that a benefit to any COP dollars spent on children or clients using Mental Health services, for any purpose, shows the need in Rock County. If Family Care ever comes, the average of the COP dollars spent this way (as a match to Federal dollars) are reallocated to remain in Rock County for these clients' use, while Family Care supports long term care and developmentally disabled clients.

Chairman Fell reiterated appreciation in hearing success stories and the need for this committee and the Rock County Board to hear them.

Developmental Disabilities

Mr. Hanewall shared from the prepared DDB report, stating figures are pretty much unchanged from the last report, as that department also hesitates removing clients from the waiting list and waits cautiously to see how Family Care plays out in the State's proposed budget.

- The CIP 1A amount through February was \$20,597. (3 consumers served, unchanged from October).
- The CIP 1B amount spent was \$106,766. (40 consumers served, unchanged from October).

Old Business:

Elder Abuse / Adults At Risk - Updates

- Ms. Muth's statistical update covered four months. January referrals involved 17, with 6 for financial exploitation, 3 neglect by others, 5 self-neglect, and 3 physical abuse investigations. Of 14 referrals in February, 3 were for self-neglect, 2 neglect by others, 6 financial exploitation, 2 for treatment without consent and 2 emotional abuse. March referrals were 13, 4 as neglect by others, 3 as self-neglect, and 6 as financial exploitations. Michelle received 9 referrals in April involving 5 financial exploitation, 2 neglect by others, 1 self-neglect and 1 physical abuse investigations.

- New since December is an increase in financial scam reports, in the form of wire transfers overseas, Walmart Pre-paid Debit Cards, etc. She reports being challenged, convincing only one client that he is not a promised winner or that the charge card is going toward anything other than a good cause. Most referrals come from banks observing transactions, one of which gives seminars on scams. In two cases, the banks closed the accounts, but since the account owners aren't convinced of the scams, they open an account elsewhere and continue the pattern. Referrals have mostly been men living alone in homes they own, and while some have memory issues, others are competent. She has shared a brief USPS video and information available through US Dept. of Trade and Consumer Protection. She and Ms. Stevenson have put together a Power Point presentation. Mr. Thomas requested the Power Point be shown at upcoming Human Services and County Board meetings.

Governor's Proposed Budget

- Ms. Thompson explained a concern in the proposed budget changing how Family Care would operate, changing from regional MCO agencies to a single agency overseeing all. It seems similar to how the transportation service operates, a model that doesn't appear to work well. Mr. Hanewall concurred with the assessment that it appears to be a step back from the one-stop-shop of ADRC to referrals to various agencies completing Functional Screening assessments, making it difficult knowing who to call for determining an eligibility for services.

- There have been listening sessions involving legislators, and letters or resolutions submitted requesting changes to the language. Representative Mark Spreitzer plans to investigate how our ADRC is set up. Rep. Amy Loudbeck is a member of the Joint Committee on Finances. If anyone would like to assist with letter writing, see Ms. Thompson for a guideline on what to say or who to address it to.

Success Story

•Ms. Patterson shared her role in assisting a fairly young client in her mid-40's who was depressed, anxious and grieving the loss of her sight, her dreams and recently, her mother. The client had relied on an abusive man, but after the relationship ended, her son took on the role. Dealing with the stress of needing to provide his mom transportation to appointments, meals and other care resulted in him being on academic probation. Once set up with home delivered meals, supportive home care, in-home counseling, and help from a State rehabilitation specialist for the blind, she became happier, with her son flourishing in a life of his own. He is able to plan for his college education, knowing his mom is being cared for.

New Business

TMG Satisfaction Survey

Ms. Thompson shared results of the client satisfaction survey and comparison to the last survey and statewide average. The satisfaction survey is a draft only as the official report for 2014 isn't final yet, but the only three areas that clients are asked about, their case manager, their in-home worker for in-home or chore services, and substitute care managers. Our department scores high, and indicates how well-liked the workers are by their clients. Most scores are high for the in-home or substitute care workers, but if there is a problem with a service provider, the case manager is there to figure things out, whether a move, conversation with the facility, or change in provider.

Elect Vice Chair

The previous Vice Chair was Mr. Santucci, former Council on Aging representative and no longer part of this committee. Chairman Fell explained that he sees this position as one where the person has to be present at all meetings and available if needed, nominating Mr. Thomas. Ms. Hubbard seconded the nomination. With no other nominees, all were in favor of Mr. Thomas serving as vice chair.

Committee Member Comments

- Ms. Thompson explained that Ms. Henning is unable to attend due to transportation problems, offering to withdraw from serving on the committee. Ms. Weigand and Chairman Fell both expressed willingness to provide a ride. Ms. Thompson will contact her with these offers.
- Mr. Hannewall shared that Ms. Foss, who attended meetings as his alternate, took another position. His alternate becomes Jeanine Froeber, who has been offered the accounting position.
- Ms. Thompson invited agencies represented to submit items for the agenda that they'd like to share with the committee or LTS staff.
- Ms. Patch praised Julie Seeman from Council on Aging for a presentation on the ADRC changes in the budget.

Future Meeting Dates:

The next meeting is set for July 7. Call Ms. Thompson at 741-3684 (or email Ms. McRoberts) if unable to attend the meeting, to ensure we have a quorum.

Adjourn:

Meeting adjourned at 2:00 p.m., on a motion by Ms. Thompson, seconded by Mr. Hannewall.

APPROVED.

Respectfully submitted,

Gay McRoberts, Administrative Assistant

NOT OFFICIAL UNTIL APPROVED BY COMMITTEE