

**ADRC ADVISORY COMMITTEE MEETING
WEDNESDAY, July 11, 2018 – 1:00 P.M.**



**ROCK COUNTY JOB CENTER
1900 CENTER AVENUE
ROOM D/E
JANESVILLE, WI 53546**

AGENDA

1. Call to Order and Welcome Chairperson Terry Thomas
2. Approval of Agenda
3. Approval of Minutes from the April 11, 2018 meeting.
4. Citizen Participation
5. Old Business
 - A. Family Care Update *
 - B. ADRC Successes *
6. New Business
 - A. Dementia Care Specialist – 2017/2018 *
 - B. Comparison of Rock County Population to Targeted Groups Served
 - C. Board Binders
 - D. Change Project 2018 *
7. Statistical Information *
8. Complaints and Appeals
9. Committee Member Comments
10. Next Meeting Dates:
October 10, 2018
11. Adjourn

* Denotes Attachment

Committee Members unable to attend, please contact Jennifer Thompson (Rock County ADRC/APS Division Manager) at 741-3684.

Original Waitlist: April 2016

Target Group	Total #438	Percentage
Dev. Dis.	201	46%
Phys. Dis.	104	24%
Frail Eld.	133	30%

Waitlist as of July 2, 2018

Target Group	Total #367*	Percentage
Dev. Dis.	61	17%
Phys. Dis.	86	23%
Frail Eld.	220	60%

*133 of 367 have requested to be skipped

*70 of 367 are In Progress to Enroll

*158 are Non-NHLOC

*209 are NHLOC

New additional Wait list #'s by Month/Target Group:

Month	Dev. Dis.	Phys. Dis.	Frail Eld.	Total # added
August '17	4	9	14	27
September '17	2	6	10	18
October '17	1	5	20	26
November '17	0	8	22	30
December '17	1	9	16	26
January '18	4	10	17	31
February '18	1	8	14	23
March '18	2	7	22	31
April '18	7	8	22	37
May '18	6	10	17	33
June '18	6	8	17	31

- Entitlement is 7/1/19 or 9 months away (Oct '18 – June '19)
- Transitional Plan: 11-13 WL removals/month
- Attrition slots: 4-5 removals/month
- It would take 9 months (19/mo) just to remove true WL clients (164); this does not include those who have been skipped, in progress or any WL additions in the next year.

July 2, 2018

Caregivers share their concerns with advocates

By Ashley McCallum

amocallum@gazdetroit.com

JANESVILLE

A group of about 20 people could have shared stories all night if given the chance. Their stories involved the challenge caregivers for people with Alzheimer's disease, dementia or other forms of memory loss face and they were likely to discuss the "Aging and Dementia Resource Center" at the Alzheimer's Association of South Central Wisconsin, hosted a caregiver pizza party Thursday evening for local caregivers.

Concerns shared at the gathering will travel with dementia care specialist Cori Marsh when she goes to Washington, D.C. next month to participate in the national Alzheimer's Advocacy Forum.

She will also talk about the Purple Tube Project, an initiative in Rock County to provide information in purple tubes that law enforcement and emergency medical professionals use to assist those with memory loss in times of crisis. Since the project debuted in April, a handful of counties have reached out to Marsh for more information, she said.

About 1,400 people from across the county will participate at the forum and speak to legislators about policy changes to help those with dementia and their caregivers, said Bonnie Nuttkinson, advocacy and program manager for the Alzheimer's Association of South Central Wisconsin.

About 120 attendees will be from Wisconsin. Marsh said she and a few others will represent Rock County. Nuttkinson said.

Travel for the Rock County delegation is funded by a \$3,000 grant from the Don

Adee Alzheimer's Disease Fund through the Community Foundation of Southern Wisconsin, Nuttkinson said.

Caregivers in attendance included teenagers and senior citizens, some were caring for parents, others care for spouses.

A Beloit man who shared his story was diagnosed with Alzheimer's at age 87. He will soon be eligible for Medicare and worries every day how he will provide medical insurance for his teenage daughters.

There are few resources to help families navigate early on if they get Alzheimer's, he said, especially those who have minor children.

His teenage daughters spoke about wanting more education in schools to address misconceptions young people have about memory loss diseases.

It is important for caregivers to share their stories, Marsh said, because they help people understand the challenges they face.

How caregivers participate in the workforce is a common concern. Thursday night, multiple people mentioned the difficulty they had in trying to balance a job or other earning duty to help care for a loved one.

Providing care is an around-the-clock job that is time-consuming for many because dementia does not take days off, Marsh said.

Caregivers also called for more uniform standards for long-term care facilities.

They also learned of resources available to them to ease the stress of being a caregiver.

Marketing and research needs to improve what is available and advocating at the national forum next month could be the push needed to show more caregivers they are not alone.

My experience as a Caregiver for my husband was getting quite difficult, I kept searching and making many calls until I was told about ADRC (Aging & Disability Resource Center) My Prayers were answered when I got the guidance from the many people who work there. The following is how they helped direct me:

- 1) A Support Group (helped tremendously)
- 2) Beloit Regional Hospice to help fill out all the paperwork for Power Of Attorney (Health and Finances) Living Will, also someone To care for my husband when I went to Support Group
- 3) Meetings with Step Children for informational purpose in moving forward with his progression.
- 4) Council On Aging (Grant for Respite)
- 5) Day Care Program
- 6) When his dementia progressed, a Social Worker, who helped with filling a lot of paperwork for Medicaid. Once Medicaid in place, I received many hours of care for him, to run errands, coffee with friends, (at least 6 hours a day during the week) a few hours for Church, and 24/7 for respite on weekend trips (at least 3-4 times a year.)
- 7) When I could no longer keep him at home, help with finding Placement for him.
- 8) All the years they helped me, there was fun activities and workshops for relaxation time for Caregivers. (Pizza outings, painting, Comedy Night, Christmas Lighting, Christmas show and Brunch.)

I don't think physically or mentally I would have been able to keep him home as long as I did if I hadn't received all this help.

Thank You for all the support,

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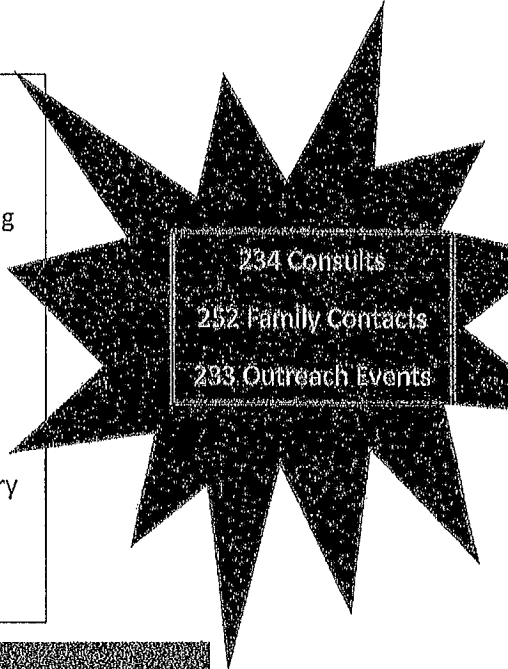


Aging & Disability Resource Center of Rock County Dementia Care Specialist

2017 Overview and 2018 Preview

2017 Highlights

- Caregiver Comedy Night Out
- Wisconsin Health Literacy Council Training
- 2017 3rd Annual Alzheimer's Update
- Wisconsin Women's Council Caregiver Presentation
- Bootcamp (April & September)
- Silver Alert Program at Beloit Public Library
- Alzheimer's Update
- And many others....



234 Consults
252 Family Contacts
283 Outreach Events

Did you know in 2017 Rock County...

**Over 3400 People have
Alzheimer's disease or
related dementia**

**There were over 4750
participants in Dementia
Care Programs &
Activities**

**DCS held 40 Support
Groups, 20 Memory Cafes**

**DCS Position became a
"permanent" part of the
state budget**

Plan for 2018

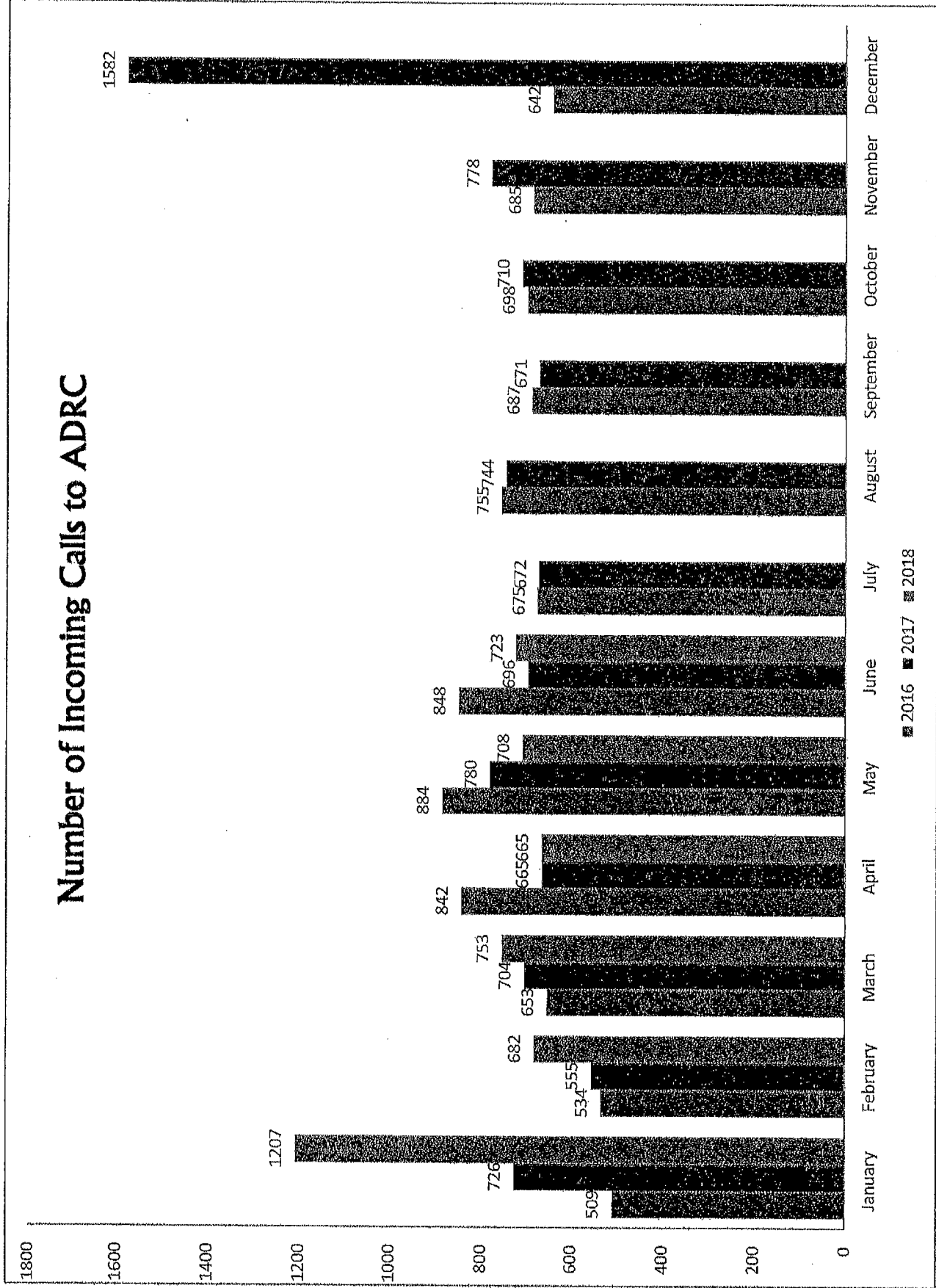
- ROLL OUT THE PURPLE TUBE PROGRAM
- BEGIN A YOUNG/EARLY ONSET PROGRAM EDUCATIONAL PROGRAM
- BOOTCAMP IN APRIL AND OCTOBER
- HOST 4TH ANNUAL ALZHEIMER'S UPDATE AT THE JOB CENTER
- PROVIDE DEMENTIA LIVE PROGRAMS THROUGHOUT THE COUNTY
- HOST FORMER GOVERNOR MARTIN SCHREIBER FOR A COMMUNITY PROGRAM
- HOST CAREGIVER EVENT IN FALL OF 2018
- DCS WILL PARTICIPATE IN THE NATIONAL ADVOCACY FORUM IN WASHINGTON DC
- ADD 20 NEW DEMENTIA FRIENDLY BUSINESSES
- INTRODUCE DICE PROGRAM FOR DEALING WITH CHALLENGES FOR FAMILY CAREGIVERS.

**ALZHEIMERS
TOP 10 EARLY SIGNS**

- MEMORY LOSS
- CHANGES IN MOOD
- MISPLACING BELONGINGS
- HARD TO COMPLETE FAMILIAR TASK
- CONFUSION OF TIME AND PLACE
- CHANGES IN VISION
- POOR JUDGEMENT
- STRUGGLING TO COMMUNICATE
- SOCIAL WITHDRAWAL

Ethnic Race	Total	ADRC %	Actual %
American Indian/Native Alaskan	19	0.47%	0.50%
Asian	34	0.83%	1.30%
Black/African American	381	9.33%	5.20%
Native Hawaiian/Other Pacific Islander	3	0.07%	0.10%
Non-Minority (White, non-Hispanic)	3419	83.72%	82.70%
Missing	106	2.60%	-
Other	37	0.91%	-
White-Hispanic	85	2.08%	8.80%
TOTAL:	4084		

Number of Incoming Calls to ADRC



SAMS Agency Call Report

7/2/2018

- 2018 2nd Quarter

Who made contact (Caller Type):

No. of Calls	Caller Type
1,550	(Self)
346	11-Legal Decision Maker
161	12-Caregiver
807	13-Relative/Friend/Neighbor/Comm Mbr
854	14-Agency/Service Provider
566	15-ADRC Contacted Consumer/Designee
531	16-ADRC Initiated Collateral Contact
168	99-Other
4983	Total

Topic Categories discussed during call:

No. of Calls	Topic Category
247	Abuse and Neglect
39	Adaptive Equipment
3	Addictions
4	ADRC Complaint
78	ADRC Printed Material
144	Alzheimer's and Other Dementia
26	Ancillary Services
2	Animals
159	Assisted Living (AFH, CBRF, RCAC)
21	Budget Assistance
130	Caregiving
12	Community I&R
19	Complaints (other)
14	Education
14	Emergency Preparedness
33	Employment
13	End of Life
59	Food
85	Health
2	Health Promotion
454	Home Services
276	Housing
130	Income Maintenance
71	Insurance
135	Legal Services

SAMS Agency Call Report

7/2/2018

- 2018 2nd Quarter

5	MDS Section Q Referrals
13	Medical Home Care
57	Mental Health
12	Non MDS Section Q
170	Nursing Home
22	Other
3,397	Public Benefits LTC Programs
740	Public Benefits, Other
9	Recreation/Socialization
3	Referral for Evaluation
12	Referral for Financial-Related Needs
20	Referral for Private Pay Options
18	Taxes
66	Transportation
2	Unmet Need – Dental
3	Unmet Need – Funding – Long Term Care Services
1	Unmet Need – Home Care – Non-Medical
5	Unmet Need – Housing
2	Unmet Need – Mental Health Services Incl Case Mgmt
9	Unmet Need – Other
1	Unmet Need – Transportation
3	Unmet Need – Utility Assistance
16	Veterans
58	Youth in Transition
4975	Total

ADRC Activity:

No. of Calls	ADRC Activity
1,190	Administrative (Select exclusively.)
340	Attempted Contact (Select exclusively.)
1	Behavioral Mental Health Screen
32	Community Partners (Select exclusively.)
10	Complaints/Advocacy
25	Customer Initiated Follow-up
231	Long-Term Care Functional Screen
16	Memory Screen
1	Outreach/Marketing (Select exclusively.)
226	Provided Assistance with MA Application Process
9	Provided Brief or Short-Term Service Coordination
29	Provided Disenrollment Counseling

SAMS Agency Call Report

7/2/2018

- 2018 2nd Quarter

127	Provided Enrollment Counseling
435	Provided Follow-up
2,807	Provided Information & Assistance
91	Provided Options Counseling
12	Referral to ADRC
4982	Total

Consumer Age Group:

No. of Calls	Consumer Age Group
29	100 - 150
283	17 - 21
1,223	22 - 59
3,401	60 - 99
4936	Total

Referred By:

No. of Calls	Referred By
7	ADRC Presentation
20	Called Before
4	Friend/Family
1	Home Health Agency
1	Hospital
16	Internal Referral
4	Newspaper
2	Nursing Home
7	Other Agency
3	Physician
1	Resource Directory
1	Television
67	Total

Disability:

No. of Calls	Disability
359	00-Alzheimer's/Irreversible Dementia
11% 554	01-Developmental/Intellectual Disability
59% 2,905	02-Elderly: Age 60 or Older
488	03-Mental Health
29% 1,432	04-Physical Disability
95	05-Substance Use
368	06-Unknown (Select exclusively.)

SAMS Agency Call Report

7/2/2018

- 2018 2nd Quarter

4943	Total
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Monthly Total

No. of Calls	Total Minutes	Month
1,649	35,554	April, 2018
1,786	51,955	May, 2018
1,548	40,670	June, 2018
4983	128179	Total