

**ADRC ADVISORY COMMITTEE MEETING
WEDNESDAY, April 8, 2015 -- 3:00 P.M.**



**ROCK COUNTY JOB CENTER
1900 CENTER AVENUE
ROOM D/E
JANESVILLE, WI 53546**

AGENDA

1. Call to Order and Welcome Chairperson Cheryl Drozdowicz
2. Approval of Agenda
3. Approval of Minutes from the January 7, 2015 meeting.
3. Citizen Participation
4. Old Business
 - A. MOU & Review *
 - B. Dementia Care Specialist – Update *
 - C. ADRC Advisory Committee Renewal for 2015
 - D. Marketing *
 - E. Complaints/Appeals
5. New Business
 - A. State Budget Impacts *
 - B. QI Project
6. Statistical Information*
7. Committee Member Comments
8. Next Meeting dates
July 8, 2015, October 2015 to be determined.
9. Adjourn

* Denotes Attachment

Committee Members unable to attend, please contact Jennifer Thompson (Rock County ADRC/LTS) at 741-3684.

MEMORANDUM OF UNDERSTANDING

Aging and Disability Resource Center (ADRC) of Rock County and Rock County Human Services-Mental Health Division

The Rock County Human Services-Mental Health Division and the Aging and Disability Resource Center of Rock County have a shared commitment to provide consumer-focused services that are easy to access and navigate for adults with disabilities in Rock County. Although individuals with mental health issues are not a *primary* target group served by the Aging and Disability Resource Center, it is understood that the ADRC will provide information and referral services to individuals with mental health issues in conjunction with the Mental Health Division. It is with this joint mission and understanding that we agree to do the following:

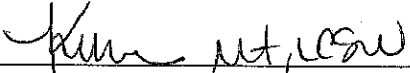
1. Cultivate a strong relationship between the ADRC and the Mental Health Division staff through ongoing and open communication; Administration from the Mental Health Division will meet every six months (or more frequently if needed) with ADRC Administration to discuss programs and services available through the Mental Health Division as well as review processes between agencies to ensure service goals are obtained.
2. Provide training opportunities; ADRC staff must be knowledgeable regarding community mental health programs, services, and resources. To assist the ADRC staff, the mental health division will be requested to present information to the ADRC staff on topics such as mental health diagnosis, substance abuse issues, and treatment.
3. Follow protocols for appropriate cross referrals;
 - Individuals in the community who call the ADRC and present a risk of harm to themselves (i.e. suicidal thoughts) and who may be in need of an emergency mental health assessment will be warm transferred to the Crisis Intervention line.
 - Individuals in the community who call the ADRC and present a need for detoxification services due to incapacitation from alcohol will be warm transferred to the Crisis Intervention line.
 - Individuals in the community who call the ADRC and who are seeking mental health treatment services from the county such as the Community Support Program, outpatient therapy or case management will be referred to the Mental Health Divisions' Connections Line.
 - Individuals in the community who call the ADRC who have Alcohol or Other Drug Addictions (AODA) but who do not have the financial resources to pay for treatment will be referred to Beloit Area Community Health to set up an appointment.
 - Individuals who are existing clients of the Mental Health Division and who may be eligible for a publicly funded program such as MA-Waiver, will be referred to the ADRC through their case manager by calling the ADRC directly.

- Children ages 17 ½ who are aging into adults programs will be referred to the ADRC through their case manager by calling the ADRC directly.
4. Refer adults-at-risk who have mental illness; Should an I&A Specialist receive a call regarding a mentally ill adult-at-risk who has a case manager in the county mental health division, the ADRC staff will call the clients' case manager directly and forward the adult-at-risk information. If the adult-at-risk is not a current client of the mental health division, the I & A Specialist will forward the information to the LTS APS worker for investigation.

If, after the investigation, it is determined the adult-at-risk needs additional community services, the investigative agency will refer the individual to the ADRC to provide information and assistance.

5. Promote Services; The ADRC and the Mental Health Division will promote services from both agencies, as appropriate, at community meetings and/or events.
6. Abide by confidentiality standards; The Aging and Disability Resource Center and the Mental Health Division will follow Federal and State statutes and regulations governing confidentiality. If the exchange is necessary to enable an employee to perform his or her duties the exchange is allowed.

By signature, the Aging and Disability Resource Center of Rock County through the Rock County Department of Human Services and the Rock County Mental Health Division agree to follow this memorandum of understanding. This memorandum of understanding shall be reviewed at least annually and shall be on-going unless one or both of the parties provide information for its modification.



 Division Manager, Rock County Mental Health Division

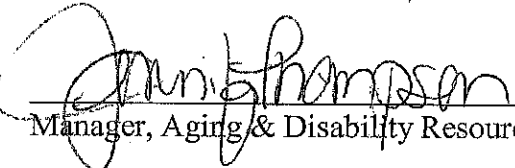
3/20/15

 Date

 Reviewed

 Reviewed

 Reviewed



 Manager, Aging & Disability Resource Center of Rock County

3/26/15

 Date

 Reviewed

 Reviewed

 Reviewed

MEMORANDUM OF UNDERSTANDING


Aging and Disability Resource Center (ADRC) of Rock County and Rock County Council on Aging

The Rock County Council on Aging and the Aging and Disability Resource Center of Rock County have a shared commitment to provide consumer-focused services that are easy to access and navigate for the older adults of Rock County. It is with this joint mission that we agree to do the following:

1. Cultivate a strong relationship between the ADRC and the Council on Aging staff through information sharing, cross-training and joint training opportunities. This will be accomplished in two ways:
 - Invitations will be made to the COA staff to present at the ADRC monthly staff meetings on topics and issues the COA is involved in directly.
 - An ADRC I&A Specialist will participate in the monthly COA Advisory Committee and Nutrition Project Advisory Council meetings.This will allow for the exchange of new information regarding benefits, services, and supports available to the consumers we all serve. In addition, timely information will be shared on new initiatives occurring within each respective agency. The Elder Benefit Specialist will attend the ADRC staff meetings as schedules permit.
2. Referrals to the Council on Aging staff may be made by 1) a warm telephone transfer, 2) providing contact information to the ADRC client, or 3) making a direct referral to the Council on Aging office.
3. The ADRC and the Council on Aging will promote services from both agencies.
4. ADRC staff will assist seniors in making self-referrals to the appropriate Elder Benefit Specialist to facilitate and schedule appointments. Council on Aging staff will follow policies and procedures as developed to make referrals to the ADRC.
5. The Aging and Disability Resource Center and the Council on Aging will follow Federal and State statutes and regulations governing confidentiality. If the exchange is necessary to enable an employee to perform his or her duties the exchange is allowed.
6. The shared SAMS database will be maintained by the ADRC. Council on Aging staff will relay new resource information they become aware of to the ADRC for inclusion in the SAMS database.
7. The ADRC will submit articles for the Council on Aging's publication, *Senior Review*, as new programs or information develops.

8. The Council on Aging Director and ADRC Manager and Supervisor will meet quarterly to discuss processes, procedures, and current programs to encourage a successful relationship and enhance the awareness of each others department.


By signature, the Aging and Disability Resource Center of Rock County through the Rock County Department of Human Services and the Rock County Council on Aging agree to follow this memorandum of understanding. This memorandum of understanding shall be reviewed at least annually and shall be on-going unless one or both of the parties provide information for its modification.



Rock County Council on Aging Director

7/19/13

Date



Manager, Aging & Disability Resource Center of Rock County

7/19/13

Date

Updated July 18, 2013

Renewed - 1/13/15

MEMORANDUM OF UNDERSTANDING

Aging and Disability Resource Center (ADRC) of Rock County and Rock County Developmental Disabilities Board

The Rock County Developmental Disabilities Board (DDB) and the Aging and Disability Resource Center (ADRC) of Rock County have a shared commitment to provide consumer-focused services that are easy to access and navigate for adults with disabilities in Rock County. It is with this joint mission that we agree to do the following:

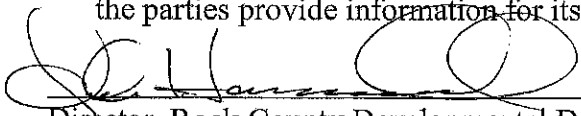
1. Cultivate a strong relationship between the ADRC and the DDB staff through monthly meetings: Administration from the DDB and/or its designated/contracted agency will meet quarterly with ADRC Administration. These meetings will allow for the exchange of information regarding programs and processes between agencies and to ensure service goals are obtained.
2. Receive updated Wait list information: The DDB and/or Catholic Charities will provide an updated waitlist to the ADRC monthly.
3. Follow protocols for appropriate cross referrals:
 - When individuals in the community call the DDB directly for assistance, the DDB staff person will discuss their needs. If this individual is not on the DDB waitlist or needs resource assistance, DDB staff will warm transfer the caller to the ADRC to speak with an I&A Specialist.
 - When individuals in the community call Catholic Charities directly for assistance, the Catholic Charities staff person will discuss their needs. If this individual is not on the DDB waitlist or needs resource assistance, Catholic Charities staff will call the ADRC directly to speak with an I&A Specialist or will refer the individual to call the ADRC.
 - When individuals in the community call the ADRC and they are not on the DDB waitlist, an I&A Specialist will provide information and assistance. If appropriate and requested, I&A staff will conduct a LTCFS. The LTCFS results, disability determination, and financial information will be forwarded to Catholic Charities weekly.
 - When individuals in the community call the ADRC and are on the DDB waitlist, the I&A Specialist will offer information and assistance. In addition, the ADRC staff will provide the individual information about their approximate wait list status and will refer them to the DDB for appropriate follow-up.
 - When parents of minors (children < 17 ½ years old) call the ADRC requesting Waiver services (CIP-Ia/b or the Children's Long Term Support Waiver) and the child is already on the DDB waitlist, the I & A Specialist will call Children's Long Term Support supervisor. If the child is NOT on the DDB waitlist, the I & A worker will direct the family to call Compass for screening and eligibility.
 - In situations that require immediate attention, the I&A Specialist will call the DDB directly.
4. Refer developmentally disabled adults-at-risk: Should an I&A Specialist receive a call regarding a developmentally disabled adult-at-risk, the ADRC staff will obtain the required information and fax the referral to the DDB and Catholic Charities to conduct

the investigation. The ADRC Administrative Assistant Specialist will also call the Administrative Assistant/DDB Deputy Director at the DDB to confirm receipt of the referral. If the adult-at-risk is an open client of the DDB, the I&A Specialist will call the clients' case manager directly and forward the adult-at-risk information. There may be situations in which the alleged victim is an out-of-county resident living in Rock County—should this occur, the ADRC will refer these individuals to the DDB who may cooperatively work with the county of residence on the investigation.

If, after the investigation, it is determined the adult-at-risk needs additional community services, the investigative agency will refer the Rock County individual to the ADRC of Rock County to provide information and assistance.

5. Promote services; The ADRC and the DDB will promote services from both agencies, as appropriate, at community events.
6. Uphold confidentiality; The ADRC and the DDB will follow Federal and State statutes and regulations governing confidentiality. If the exchange is necessary to enable an employee to perform his or her duties the exchange is allowed.

By signature, the Aging and Disability Resource Center of Rock County through the Rock County Department of Human Services and the Rock County Developmental Disabilities Board agree to follow this memorandum of understanding. This memorandum of understanding shall be reviewed at least annually and shall be on-going unless one or both of the parties provide information for its modification.



Director, Rock County Developmental Disabilities Board

01/28/2015
Date

Reviewed

Reviewed

Reviewed



Manager, Aging & Disability Resource Center of Rock County

1/29/15
Date

Reviewed

Reviewed

Reviewed

MEMORANDUM OF UNDERSTANDING

Aging and Disability Resource Center (ADRC) of Rock County and Rock County Long Term Support

The Rock County Long Term Support Division and the Aging and Disability Resource Center of Rock County have a shared commitment to provide consumer-focused services that are easy to access and navigate for adults with disabilities in Rock County. It is with this joint mission that we agree to do the following:

1. Cultivate a strong relationship between the ADRC and the Long Term Support Division through quarterly meetings: Supervisors from Long Term Support and the ADRC will meet quarterly with the LTS/ADRC Division Manager. These meetings will allow for the exchange of information regarding programs and processes between agencies and to ensure service goals are obtained.
2. Follow protocols for appropriate cross referrals:
 - **Alzheimer's Family Caregiver Support Program (AFCSP):** When an I&A Specialist assesses individuals for public funding or provides options counseling and the individual appears to be eligible for AFCSP, the I & A Specialist will also assess for AFCSP eligibility. Should the individual be AFCSP eligible, the I&A Specialist will forward this information to LTS/AFCSP supervisor. However, individuals who call the ADRC who request AFCSP funding and who do not appear to have a need for other programs will be referred directly to the AFCSP coordinator in Long Term Support to assess for program eligibility and case management.
 - **SSI-E Benefit:** Individuals who call the ADRC and who have a need for the SSI-E benefit will be screened for eligibility by an I & A Specialist. The I & A Specialist will complete forms, F-20812 (SSI-E Natural Residential Setting Application Checklist), F-20817 (Assessment Worksheet for Natural Residential Setting) and F-20818 (Certification for SSI-E Exceptional Expense Supplement.). The I & A Specialist will mail the original forms to DHS for approval. Once the ADRC receives the State approval, the I & A Specialist will call the client to make them aware they have been approved and will send the State approval letter and copies of the application forms to LTS.
 - **Elder/Adult-at-Risk:** Individuals who call the ADRC and are in an Adult-at-Risk situation will speak with an I & A Specialist. The I & A Specialist will complete an Elder/Adult at Risk Referral form (green) and will submit it to the Long Term Support Supervisor for assignment and investigation.

If, after the investigation, it is determined the adult-at-risk needs additional community services, the investigative agency will refer the individual to the ADRC to provide information and assistance.

- **Other Public Funding:** Individuals who call the ADRC and it is determined by the I & A Specialist and the customer that public funding (MA-Waiver) will be pursued, the I & A Specialist will complete the LTCFS, Health Report, Receipt of Privacy Notice, Rights/Responsibilities form, and financial forms and forward this information to the Long Term Support Supervisor. In addition, the LTCFS will be released/transferred to LTS when a worker is assigned.

- **Adult Family Homes:** Individuals who call the ADRC and are interested in Adult Family Homes but who are not eligible for public funding, will be referred to the AFH Coordinator in LTS. In addition, the I & A Specialist will provide the customer with the State website for 3-4 bed Adult Family Homes.

- Promote services; The ADRC and the Long Term Support Division will promote services from both agencies, as appropriate, at community events.
- Uphold confidentiality; The Aging and Disability Resource Center and the Long Term Support Division will follow Federal and State statutes and regulations governing confidentiality. If the exchange is necessary to enable an employee to perform his or her duties the exchange is allowed.

By signature, the Aging and Disability Resource Center of Rock County through the Rock County Department of Human Services and the Long Term Support Division agree to follow this memorandum of understanding. This memorandum of understanding shall be reviewed at least annually and shall be on-going unless one or both of the parties provide information for its modification.

Janet Thompson _____ *2/27/15* _____
 Rock County LTS/ADRC Division, Manager Date

Reviewed _____ Reviewed _____

[Signature] _____ *3/2/2015* _____
 ADRC of Rock County, Supervisor Date

Reviewed _____ Reviewed _____

[Signature] _____ *2/2/15* _____
 LTS of Rock County, Supervisor Date

Reviewed _____ Reviewed _____

Melissa Koorman _____ *3/2/15* _____
 LTS of Rock County, Supervisor Date

Reviewed _____ Reviewed _____

Reviewed _____

Dementia Care Upcoming Events April/May 2015

April 1, 2015 9:30 AM Blackhawk Golden Kiwanis Presentation

April 1, 2015 9 AM-1 PM Volunteer Fair at UW Rock County

April 2, 2015: 9:30 AM Beloit Memory Café at the River Rotary Center, 1160 S Riverside Drive, Beloit.

April 7, 2015: 10:30 AM Clinton Public Library Memory Project 214 Mill Street, Clinton.

April 9, 2015 9:30 AM *By Appointment Only*-Creekside Place, 101 Maple Street, Evansville. 1:1 with Dementia Care Specialist. Call 608-741-3615 to make an appointment. (There is another event at Creekside on this date which is the reason for "by appointment only.")

April 10, 2015 10:00 AM Milton Memory Café at the Gathering Place, 715 Campus Street, Milton.

April 13, 2015 10:00 AM Silver Alert Update with the Alzheimer's Association, ADRC and Silver Alert personnel at Grinnell Hall, 631 Bluff Street, Beloit.

April 13, 2015 12:30-2:00 PM Dementia Care Specialist available at Grinnell Hall for 1:1 questions and answers, 631 Bluff St, Beloit.

April 14, 2015 10:00 AM Scoville Apartments, "Spring Into Brain Health," 545 Public Avenue, Beloit.

April 14, 2015 1:00 PM Caregiver Support Group, Sun Valley Presbyterian Church (open to everyone) 1650 Sun Valley Drive, Beloit.

April 14, 2015 6:00 PM Stepping Stones to Understanding Dementia: Diagnosis to End of Live—Dementia Supported at the Job Center, 1900 Center Avenue, Janesville.

April 16, 2015 2:00-4:00 PM National Healthcare Decision Day —Free assistance and information on completing health care power of attorney paperwork and having the difficult conversations with family members. Program will be at the Job Center, 1900 Center Avenue, Janesville.

April 20, 2015 10:30 AM Janesville Memory Café at Basics Cooperative, 1711 Lodge Drive, Janesville.

April 22, 2015 Hospice Foundation of America: **The Longest Loss** will be presented at Beloit Regional Hospice, 655 3rd St #200, Beloit. Contact Beloit Regional Hospice at 608-363-7421 for more information. (This program is geared toward professionals, but all are welcome)

April 27, 2015 Free Memory Screens at the Council on Aging, 3328 Hwy 51 North, Janesville. 10 AM- 1 PM Contact Rock County Council on Aging at 757-5472 for an appointment.

April 28, 2015 1:00 PM Caregiver Support Group, Sun Valley Presbyterian Church (open to everyone) 1650 Sun Valley Drive, Beloit.

April 28, 2015 6:00 PM Stepping Stones to Understanding Dementia: Diagnosis to End of Live—Dementia: Defined with Dr. Barbara Bendlin, PhD at the Job Center, 1900 Center Avenue, Janesville.

April 30, 2015 8:30 AM Clergy Breakfast for all interested clergy re: Dementia Friendly Congregations

April 30, 2015 11:30 AM Business Leaders Luncheon for all interested Business leaders re: Dementia Friendly Activities

May 5, 2015 10:30 AM Clinton Public Library Memory Project, 214 Mill Street, Clinton.

May 7, 2015 9:30 AM Beloit Memory Café at the River Rotary Center, 1160 S Riverside Drive, Beloit

May 8, 2015 10:00 AM Milton Memory Café at the Gathering Place, 715 Campus Street, Milton.

May 11, 2015 12:30-2:00 PM Dementia Care Specialist available at Grinnell Hall for 1:1 questions and answers, 631 Bluff St, Beloit.

May 12, 2015 1:00 PM Caregiver Support Group, Sun Valley Presbyterian Church (open to everyone) 1650 Sun Valley Drive, Beloit.

May 12, 2015 5:30 PM Attorney Wayne Wilson to provide education on Legal and Financial Planning as part of the Dementia Stepping Stones Series.

May 13, 2015 10 AM-3 PM Wellness Health Fair at Grainger

May 14, 2015 60+ Expo at Holiday Inn

May 14, 2015 9:30-11 Creekside Place, 101 Maple Street, Evansville. 1:1 with Dementia Care Specialist.

May 14, 2015 6 PM Tentative Showing of Still Alice at Edgerton Public Library with Panel Discussion to follow

May 18, 2015 10:30 AM Janesville Memory Café at Basics Cooperative, 1711 Lodge Drive, Janesville.

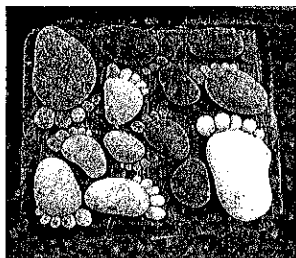
May 20, 2015 Still Alice Shown at Beloit Library with Panel Discussion at the conclusion

May 26, 2015 1 PM Caregiver Support Group, Sun Valley Presbyterian Church (open to everyone) 1650 Sun Valley Drive, Beloit.

Unless otherwise noted, all programs are free and open to the public. More information is available by contacting Cori Marsh, Rock County Dementia Care Specialist at 608-741-3615.

The Dementia Care Specialist is Available to provide education and outreach to your church or civic group any time. Please call 608-741-4366 for more information.

More Events are always being added, check www.co.rock.wi.us/ADRC for more information



**Stepping Stones to
Understanding Dementia:
Diagnosis to End of Life
2015 Rock County Schedule**



Join us for this new series. The programs are designed to stand alone, but will build on one another. Participants are welcome to join us for one, some or all of the programs. Experts will always be on hand to answer questions or provide you with information to get your questions answered. Programs will start at 6:00 PM and last about 1 hour unless otherwise indicated. Refreshments will be available.



Wednesday March 24 Dementia: *When Should I Be Concerned?* Cori Marsh, Dementia Care Specialist-ADRC of Rock County will discuss at what point a person should be concerned about their own memory or that of a loved one. Optional free Memory Screens will be available at the conclusion of the program.



Tuesday April 14 Dementia: *Supported* Tammy Pence of Azura Memory Care and Cori Marsh of the ADRC of Rock County will give a brief overview of dementia and then focus on community resources and learning to take care of yourself when you are a caregiver to someone with dementia



Tuesday April 28 Dementia: *Defined* This program will be presented by Dr. Barbara Bendlin from the Wisconsin Alzheimer's Disease Research Center and will provide the audience with current updates on dementia in addition to current research opportunities. This program presented in conjunc-



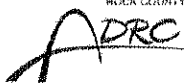
Tuesday May 12 Dementia: *Legal & Financial Planning* This program will be presented by Attorney Wayne Wilson at **5:30 PM**. **RSVP is required by contacting the ADAW at 608-232-3400**. Mr. Wilson will discuss estate planning, advance directives, guardianship, funeral planning, Medicaid & family care, paying for care and programs that can help. This program presented in conjunction with the Alzheimer's and Dementia Alliance of Wisconsin.



Tuesday September 15 Dementia; *Healthy Habits for a Healthier You* The Alzheimer's Association will provide an educational update on healthy habits and brain health along with a discussion about Alzheimer's Disease and related dementias.



Tuesday September 29 Dementia: *Where do you Start* Julie Seeman, Caregiver Specialist from the Rock County Council on Aging will present ways to take care of yourself as a caregiver. Amber (Schmidt) Strehlow of the ADRC will discuss resources and the role of the ADRC.



Tuesday October 13 Dementia: *Facing the Fear and End of Life Care* Join us as Beloit Regional Hospice talks about end of life concerns as they relate to dementia. We will discuss questions to ask, decisions that may need to be made and planning for the future.



Tuesday October 27 Dementia: *Discussions, Driving and Deciding* Join us as for this important program that will provide tips for having those difficult conversations with a loved about things like driv-

ing, living arrangements and other hard topics to discuss.

**Contact the Dementia Care Specialist at 608-741-3615 for more information
or to register for any or these programs.**

Places presentations given	Date of presentation/event
At Home Health	June 26th, 2013
Catholic Charities	July 10th, 2013
Dean St Marys	September 11, 2013
Edgerton Hospital	October 9th, 2013
Village East Apts	October 21st, 2013
Beloit Hospital	October 23rd, 2013
Scoville Center Apts	November 26th, 2013
I-Team	January 14th, 2014
Riverview Heights	February 10, 2014
Janesville Fire Department	February 19th, 2014
Mercy Hospital	March 11, 2014
Beloit Health and Rehab	March 17th, 2014
Mental Health Division	April 9th, 2014
COA Volunteers	April 22nd, 2014
Probation/Parole Office	April 24th, 2014
Janesville Noon Kiwanis	May 1st, 2014
60 Plus Expo	May 15th, 2014
Alden Meadow Park	June 2nd, 2014
Mercy Center(Trauma/Stroke Survivors)	June 4th, 2014
Community Resource Fair	June 5th, 2014
Homeless Intervention Task Force	June 20th, 2014
Green Forest Run Apts	July 21st, 2014
Older Adults Committee	July 24th, 2014
Creekside Place	July 29th, 2014
Beloit Police Department (First Round)	August 4th, 2014/6:30am and 2:30pm
Evansville Manor	August 7th, 2014
Grinnell Hall	August 11th, 2014
Gathering Place	August 18th, 2014
Beloit Police Department (Second Round)	August 21st, 2014/6:30am and 2:30pm
Redeemer Covenant Church-Beloit	October 8th, 2014
Resident Council Meeting-Evansville Manor	October 28th, 2014
Beloit Public Library	November 18th, 2014
Woods Crossing at Woods Point	December 9th, 2014
Sun Valley Presbyterian Church-Beloit	January 13th, 2015
Resident Council Meeting-Alden Meadow	January 14th, 2015
Resident Council Meeting-Beloit Health and Rehab	January 16th, 2015
Evansville Police Department	May 20, 2015 @ 10am
Milton Police Department	March? pending (contacted January/followed up)
Milton Fire Department	pending (contacted January/followed up)

Outreach

Masonic Center (Beloit)	September 24th, 2013
Flu Shot Clinic	September 25th, 2013
Beloit Senior Fair	October 1st, 2013
Rock County Senior Fair	October 25th, 2013
Azura Conference	March 13th, 2014
Outreach Faith Expo	April 30th, 2014
60 Plus Expo	May 15th, 2014
Evansville Senior Fair	October 1st, 2014
Brain Injury Conference	October 2nd, 2014
Beloit Senior Fair	October 7th, 2014
Blackhawk Health and Wellness Fair	October 21st, 2014
Janesville Senior Fair	October 24th, 2014
Caregiver Comedy Night	November 3rd, 2014
Brochure Distribution (See Distribution List)	February 3rd, March 31st, December 15th
Veterans Resource Fair	February 9th, 2015
Community Resources for Latinos	March 9th, 2015
Blackhawk Tech Health Fair	March 18th, 2015
Azura Conference-Dementia Unveiled	April 9th, 2015
Grainger Health and Safety Fair	May 13, 2015
60 Plus Expo	May 14th, 2015

Other

Front Page Ad Yellow Pages (2014)
ADRC billboard (2014)
New Website (2014)
Advertising with Gazette-Online Ads (2015)
City bus advertising (2015)
Yellow Pages (2015)
Articles in Senior Review (ongoing)
News/Articles on ADRC website (ongoing)

RESOLUTION NO. _____

AGENDA NO. _____

RESOLUTION
ROCK COUNTY BOARD OF SUPERVISORS

Human Services Board
INITIATED BY

Human Services Board
SUBMITTED BY



Charmian Klyve, Director
DRAFTED BY

March 16, 2014
DATE DRAFTED

Opposing the State Budget Proposed Modifications in Aging and Disability Resource Centers

- 1 WHEREAS, the 2015-2017 State biennial budget proposes a number of changes that will negatively
2 impact the statewide nationally recognized model for providing information and referral services to aging
3 and disabled citizens through the Aging and Disability Resource Centers (ADRC) in the State of
4 Wisconsin; and,
5
6 WHEREAS, the proposed changes that will negatively impact the current "one stop-shop" model of
7 ADRC operations include: a) elimination of the local Aging and Disabilities Advisory Committee's; b)
8 elimination of the counties "right of first refusal" to operate the Aging and Disability Resource Center; c)
9 permitting the State to contract out all or a portion of the services currently provided by the ADRC,
10 including administration of the Long Term Care Functional Screen; and,
11
12 WHEREAS, the State mandated the creation of a local Aging and Disability Advisory Committee with
13 representation that mirrored the population being served, before any County could open an ADRC; and,
14
15 WHEREAS, the vast majority of counties in the state have chosen to operate local Aging and Disability
16 Resource Centers in their communities to serve their citizenry; and,
17
18 WHEREAS, the Aging and Disability Resource Centers have been a "one-stop-shop" for local citizens
19 in need of information and referral and long term care services; and,
20
21 WHEREAS, a piecemeal contracting of portions of the ADRC services will likely fragment the array
22 of services currently delivered by the ADRC's and eviscerate the "one-stop-shop" concept upon which
23 the ADRC's were originally established; and,
24
25 WHEREAS, the County ADRC's have provided outstanding service to the communities they serve
26 and wish to continue to do so; and,
27
28 WHEREAS, since the ADRC's are working well, there is no reason to dismantle the manner the
29 current ADRC's operate and that our local citizens have come to rely upon.
30
31 **NOW, THEREFORE, BE IT RESOLVED** that the Rock County Board of Supervisors duly assembled
32 this ____ day of _____, 2015 does hereby authorize that this resolution be sent to the
33 legislature indicating opposition to the proposed State budget modifications in the ADRC's.



Aging & Disability Resource Center

OF DANE COUNTY

Connecting People With The Assistance They Need

February 19, 2015

Dear Senator Fred Risser:

On behalf of the Governing Board of the Aging and Disability Resource Center (ADRC) of Dane County, I am writing to alert you to a provision in the budget that will be harmful to ADRCs statewide, including Dane County, and the thousands of older people, people with disabilities, and their families that we serve each year. The Governor's budget proposal would eliminate ADRC Governing Boards, Long-term Care Advisory Councils, and would allow the state to contract with a private entity to provide some or all services presently provided by ADRCs. In other words, it would be possible to totally replace existing ADRCs, most of which are public agencies, with private companies.

The birth of ADRCs began in Wisconsin in the 1990s and has since spread to every state in the country. The ADRC of Dane County opened in November of 2012 and has provided almost 44,000 contacts with the community. The ADRC brings to the community a blend of public supports and community resources empowering customers to make informed choices regarding options available, taking into account a customer's private resources. The idea of "one stop shopping" to learn about all services that might be available to an older person and people with disabilities has resonated with ADRCs in every county in Wisconsin and every state in the U.S. In short, ADRCs have been a huge success story that had its beginnings in Wisconsin.

There are many other concerns in the Governor's budget beyond the ADRC proposals, including elimination of the IRIS (Include, Respect, I Self-Direct) program of self-directed care, and what appears to be a desire to turn Family Care and existing long-term care programs over to private insurance companies. Wisconsin's long-term care programs, including ADRCs, are not broken. Just the opposite is true; Wisconsin is among a few states that have successfully reformed its long-term care programs to reverse the institutional bias and to provide real consumer choices to frail older persons and people with disabilities. ADRCs are a major part of that reform and are a model for all other states.

Since ADRC's have been so successful based on a Wisconsin idea that is locally accountable, this proposal seems like a betrayal of that idea, and the intent of the program to assist local people to learn about local resources. In fact, we are at a loss to understand the reason and source of this change. We would appreciate your assistance in learning the reasons for it.

2865 N. Sherman Avenue, Madison, WI 53704 (608) 240-7400 FAX (608) 240-7401



Aging & Disability Resource Center

OF DANE COUNTY

Connecting People With The Assistance They Need

We urge you to maintain ADRCs and related programs as they exist, instead of the Governor's proposals to "fix" them. We look forward to hearing back from you regarding our questions and concerns.

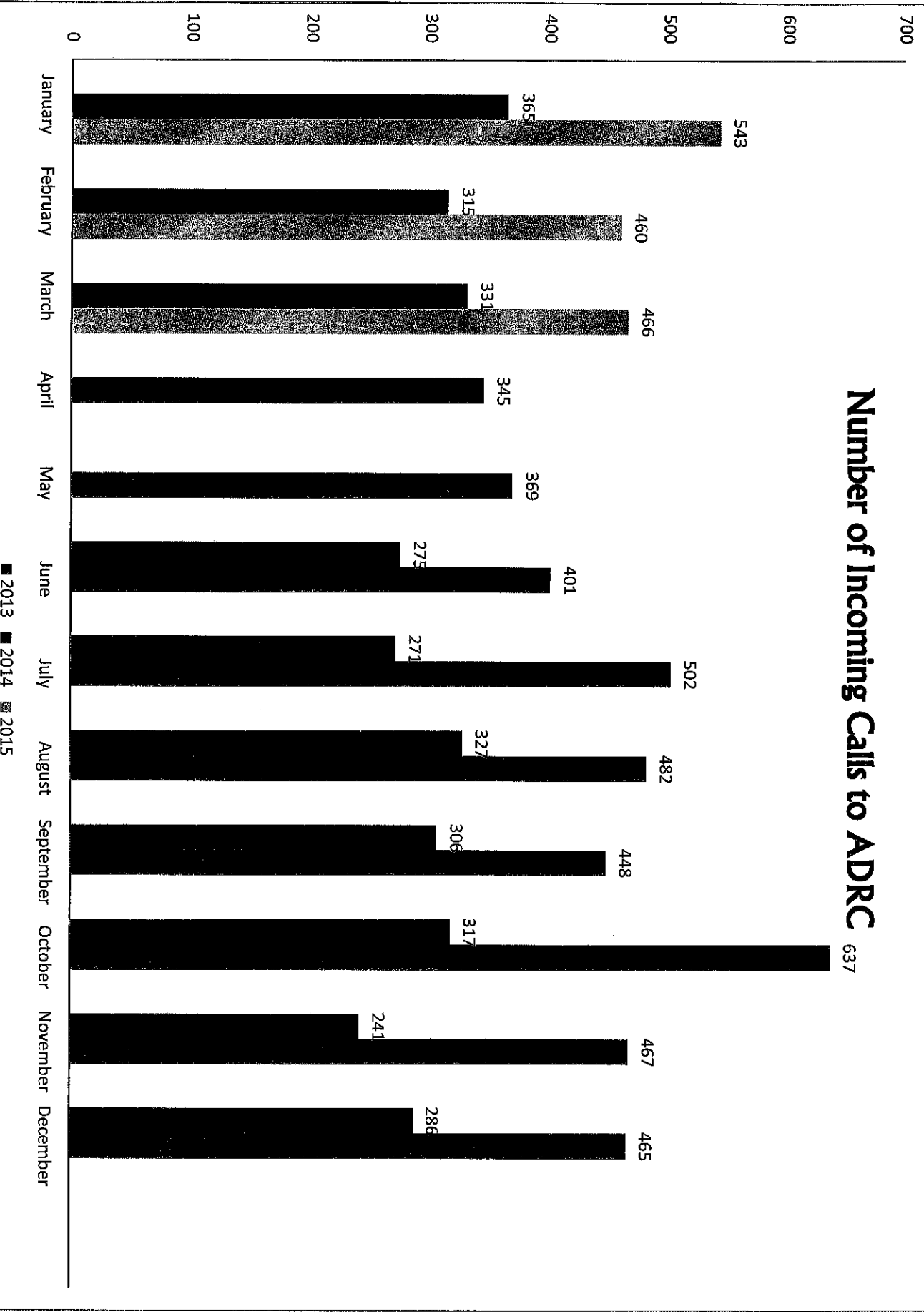
Sincerely,

A handwritten signature in black ink, appearing to read 'Thomas L. Frazier', is written over a light blue horizontal line.

Thomas L. Frazier
Chair, Dane County ADRC Governing Board.

CC: Governor Scott Walker
Dane County Board of Supervisors
County Executive Joseph Parisi
Lynn Green, Director Dane County Human Services
Joint Committee on Finance

Number of Incoming Calls to ADRC 637



Who made contact (Caller Type):

No. of Calls	Caller Type
671	(Self)
27	02-Caregiver
567	03-Relative/Guardian/Friend/Neighbor/Community member
468	04-Agency/Service Provider
1,042	05-ADRC Contacted Consumer or Designee
24	06-PAC (Nursing Home)
2	07-PAC (CBRF)
24	09-Other
2825	Total

Topic Categories discussed during call:

No. of Calls	Topic Category
152	Abuse & Neglect
8	Addictions
105	ADRC printed material
9	Advocacy
1	Animals
91	Assistive Technology
178	Caregiving
2	Clothing
4	Community I&R
2	Complaints
18	Education
13	Employment
39	End of Life
69	Financial Assistance
107	Food
315	Health
393	Housing
518	In-home services
33	Insurance
114	Legal Services
60	Mental Health
1,066	Public Benefits
28	Recreation/Socialization
18	State Reporting
17	Taxes

SAMS Agency Call Report

3/31/2015

90	Transportation
1,262	Unmet Needs
15	Veterans
2	Volunteer Programs
128	zService Deliveries
2406	Total

ADRC Activity:

No. of Calls	ADRC Activity
2,258	01-Provided Information & Assistance
203	02-Provided options counseling
533	03-Provided follow-up
128	04-Administered long-term care functional screen
81	05-Referred to economic support
73	06-Provided assistance with Medicaid application process
137	07-Referred for financial-related needs other than economic support
131	08-Referred for private pay service options
10	09-Provided brief or short-term services or service coordination
21	10-Provided youth transition support
15	13-Provided assistance/referral for health promotion or information
19	14-Referred for mental health services
1	16-Consumer refused (PAC related)
187	99-Local use activity
2822	Total

Consumer Age Group:

No. of Calls	Consumer Age Group
600	18 - 59
1,319	60 - 150
1919	Total

Referred By:

No. of Calls	Referred By
3	Assisted Living
29	Called Before
6	Economic Support
38	Friend/Family
8	Home Health Agency
17	Hospital
23	Internal Referral

SAMS Agency Call Report

3/31/2015

7	Internet
7	Nursing Home
5	Other Agency
2	Phone Book
2	Physician
147	Total

Disability:

No. of Calls	Disability
181	01-Developmental Disability
1,244	02-Elderly
304	03-Mental Health
880	04-Physical Disability
4	05-Substance use/AODA
649	06-Unknown
2822	Total

Monthly Total

No. of Calls	Total Minutes	Month
1,087	28,940	January, 2015
814	16,689	February, 2015
924	23,527	March, 2015
2825	69156	Total