



**ROCK COUNTY HUMAN SERVICES BOARD MEETING**  
**Wednesday, April 26, 2017 – 4:30 P.M.**

**Call to Order:** Chair Knudson called the meeting to order at 4:30 p.m. on Wednesday, April 26, 2017, in the Board room at Community Health Systems, Beloit, Wisconsin.

**Committee Members Present:** Chair Brian Knudson, Supervisor; Sally Jean Weaver-Landers, Citizen Representative; Kathy Schulz, Supervisor; Karl Dommershausen, Supervisor; Terry Fell, Supervisor; Shirley Williams, Citizen Representative; Linda Garrett, Supervisor; Ashley Kleven, Citizen Representative (in at 4:35 p.m.); and Terry Thomas, Supervisor.

**Committee Members Absent:** None.

**Staff Present:** Kate Luster, Director; Phil Boutwell, Deputy Director; and Sara Mooren, Administrative Services Division Manager.

**Others Present:** Julie Sprecher, CEO, Community Health Systems, Inc. (CHS).

**Approval of Agenda:** Supervisor Fell moved the agenda to the floor, seconded by Citizen Representative Weaver-Landers. The agenda was unanimously approved. APPROVED.

**Approval of Minutes of Human Services Board Meeting of April 12, 2017:** Citizen Representative Weaver-Landers moved the minutes to the floor, seconded by Supervisor Thomas. The minutes were unanimously approved. APPROVED.

**Citizen Participation, Communications and Announcements:** Supervisor Garrett announced that the Stand Against Racism is tomorrow from noon to 1:00 p.m. in Janesville and in Beloit. Community Action is providing a Recruiting and Retaining Staff of Color workshop on Friday. Ms. Parson will email information about both events to the Board members tomorrow morning.

Ms. Luster advised that Administrative Professionals Day was today and thanked Ms. Parson for her work.

**Submission of Committee Requests:** None.

**Approval of Contracts and Transfers:** Supervisor Fell moved three contracts to the floor, seconded by Citizen Representative Williams. Ms. Mooren provided information about each of the contracts. The contracts were unanimously approved. APPROVED.

Chair Knudson requested moving agenda item #8 before item #7.

**Director's Report:**

- **Shelter Care Update** – Ms. Luster advised we are working with Eric Williams on moving Shelter Care out of the YSC location. There have been some roadblocks and lack of support for the location that was originally planned. Mr. Williams is looking at a location in Beloit and we have talked to Goshen Children's Home in Janesville which is closed but the building is vacant. The State has sent out a memo permitting Shelter Care for Crisis Stabilization. Mr. Williams is open to this and is aware of the requirements that come along

with Crisis Stabilization services. Citizen Representative Williams asked about the number of youths served in Shelter Care. Ms. Luster explained the average daily census is eight to eleven youth. In the RFP we asked for a maximum of twelve youth. Supervisor Schulz asked about the cost difference between the two locations that are being looked at and about being able to keep a minimum number of youth in Shelter Care. Ms. Luster explained theoretically Goshen would be less expensive because there would not be a charge for the building and the Beloit building would be purchased. Many counties have a high need for Shelter Care services and we could sell beds to them creating revenue. We do not foresee a problem keeping a minimum capacity. Supervisor Schulz stated concerns about adequate staff and training. Ms. Luster advised Shelter Care will be DHS 34 certified which means staff must be trained and provided ongoing training.

- **Employee Recognition Update** – The Employee Recognition workgroup consists of diverse staff within HSD who have worked together to create an employee recognition plan. The group has decided to name the award the "Human Services Impact Award" and will be given out to one employee once a month. Peers, Supervisors, clients, anyone can nominate any staff member who they feel have worked above and beyond meeting the mission of the Department. We will introduce the employees who are given the award to the HSD Board at future meetings. The first nomination starts July 1<sup>st</sup> and we are starting to promote it at Division meetings.

**Report on Community Health Systems:** Ms. Sprecher explained a year ago she talked to the Board about the dental grant and the need for expansion. The dental grant funds were used for expansion of the dental area and CHS added \$90,000. Then the decision came to update all of CHS which totaled approximately \$430,000. We are very proud of the facility for our patients to come to and for our staff. Ms. Sprecher distributed a handout and explained the Health Resources and Services Administration (HRSA) guidelines for FQHCs which included; the annual budget, people served annually, racial/ethnic breakout of patients, and payer mix. The CHS sliding fee scale policy is based on income and size of family. For 100% of FPL the cost of a visit is \$25. Cost is never allowed to be a barrier to receiving service. If patients are unable to pay at any time for service, our Financial Counselors work with them to create a payment plan. CHS offers many enabling services as well and most are free to patients. There is currently a waiting list for the dental of 720 people. We believe in an integrated care model that will move our patients through the other services that are offered. For example, if someone comes in for medical but we see the need for dental we get them into dental services right away. We ask questions about food insecurities, feeling safe in their home, and suicidal thoughts and always refer them to resources to get help.

Ms. Sprecher described that there is now a Medical Director and two Nurse Practitioners and a total of 74 employees working for CHS. All individuals are served, whether they are documented or not. No shows and are down to less than 10%. We go out to schools and send out brochures to get the word out about our services and have hired an employee to help with marketing. Ms. Sprecher responded to questions about outlying service areas, transportation, and payment.

Ms. Luster advised that HSD's Beloit Outpatient services and CHS are working toward an important partnership for Beloit outpatient Behavioral Health services. We were budgeting for a proposed pilot to partner together at first but feel confident to move forward with the permanent move all at once. CHS's Medicaid reimbursement is much higher than HSD's and makes sense as an integrated care model for clients to have access to Behavioral Health, Medical, and Dental in one location. We are having multiple meetings with CHS to figure out fiscal analysis, contracts and space for Behavioral services transition. We will be moving HSD staff and transferring clients to the CHS location but the timing is undetermined.

Tour of CHS started at 5:20 p.m.

**Next Meeting:** Wednesday, May 10, 2017 at 4:30 p.m., in the 3<sup>rd</sup> Floor Conference Room at the Rock County Health Care Center, Janesville, Wisconsin.

**Adjournment:** Citizen Representative Williams motioned to adjourn, seconded by Citizen Representative Kleven with unanimous approval at 5:32 p.m.

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Jodi Parson, Secretary

**NOT OFFICIAL UNTIL APPROVED BY THE BOARD**